

Benefits Reference List



Southern Company Benefits Center.....Telephone: 1-888-435-7563

Log on to: <http://digital.alight.com/southernco>

- Annual Enrollment
- Benefits – Pension Plan, Life Insurance, Accidental Death and Dismemberment (AD&D) Insurance
- Other – Address changes, beneficiary changes, tax withholding forms, direct deposit changes and to report a death.

To protect your privacy and to verify you are a Southern Company retiree, you will be asked for (1) the last four digits of your Social Security number; (2) your date of birth; and (3) your password in order to speak to an Alight representative. Representatives are available Monday through Friday, 7 a.m. to 7 p.m. Central Time.

Alight user name (website only) _____

Alight password _____

Blue Cross Blue Shield of Alabama.....Telephone: 1-800-232-3973

Log on to: www.bcbsal.org

Medical plan for those on the Pre-65 and Post-65 BCBS-AL plan – Verify coverage, claims questions and replacement ID card.

VIVA Health.....Telephone: 1-877-320-7504

Log on to: www.vivahealth.com/apco

Medical plan for those on the Pre-65 and Post-65 VIVA Health plan — Verify coverage, claims questions and replacement ID card.

CVS/Caremark.....Telephone: 1-800-843-5670

Log on to: www.caremark.com

Prescription drug plan for Pre-65 retirees on the medical plan — Verify coverage, mail-order prescriptions and replacement ID card.

Anthem (First Impressions Line).....Telephone: 1-833-371-0218

Log on to: www.southerncompanyapd.com

Medical plan for those on the Post-65 Southern Company Retiree Medicare Plan — Verify coverage, claims questions and replacement ID card.

IngenioRx.....Telephone: 1-833-933-1526

Prescription drug plan for those on the Post-65 Southern Company Retiree Medicare Plan — Verify coverage, mail-order prescriptions and replacement ID card.

Delta Dental.....Telephone: 1-866-823-4616

Log on to: www.deltadentalins.com/southernco

Dental plan — Verify coverage, claims questions and replacement ID card.

Expanded coverage for preventive vaccinations.....CVS/Caremark: 1-800-843-5670 Ingenio RX: 1-833-933-1526

Vaccinations may be received at a doctor's office with your medical ID card or at a participating pharmacy with your prescription ID card. Please call your doctor's office or pharmacy in advance to confirm vaccine availability, age limitations, if a prescription is required and if an appointment is needed. For more information, contact your medical insurance carrier or the pharmacy number on the back of your prescription card.

Merrill Lynch.....Telephone: 1-800-369-9890

Log on to: www.benefits.ml.com

Employee Savings Plan

EQ (Equiniti Trust Co.) – Shareowner Services.....Telephone: 1-800-554-7626

Log on to: www.shareowneronline.com

Southern Company stockholder information

Alabama Power website.....Log on to: AlabamaPower.com

For company news, check out Alabama Power's website. Pay your bill online, report an outage and learn energy-saving tips.

APCO Employees Credit Union.....Telephone: 1-800-249-2726 -or- 205-226-6800

Log on to: www.apcocu.org

Financial services, including direct deposit, available to retirees and employees.

RetireeSource.....Log on to: www.socoretireesource.com

(password SoCoRetired)

Southern Company Retiree Website